

Top 10 Ideas to Take it to the Next Level

- 1.** Center your personal and your organization's practice philosophy on retention-based care (at every level of your organization, ask "how can we better engage and retain our patients in care?").
- 2.** Offer flexible appointments/walk-in options and telehealth services.
- 3.** Bring Medications for Opioid Use Disorder (MOUD) services to community locations where patients already spend time (Syringe Service Program (SSP), shelters); co-locate MOUD services with other essential services such as wound care, syringe exchange, hepatitis C testing and treatment.
- 4.** Network with local harm reduction agencies to build pathways for referral for people at highest risk of morbidity and mortality from Opioid Use Disorder (OUD).
- 5.** Hire a nurse care manager/dedicated MOUD nurse.
- 6.** Hire a peer to provide a range of peer support services including applying a harm reduction lens, building trauma informed services, and meeting with patients.
- 7.** Implement group visits for MOUD.
- 8.** If onsite pharmacy is available, work with the pharmacy team to provide buprenorphine. Build relationships with local pharmacies.
- 9.** Provide training for staff on low barrier approaches to care, harm reduction, and trauma-informed care.
- 10.** Engage in advocacy around MOUD care (e.g., urging insurance companies to drop prior authorizations for doses above 16mg or 24mg total daily dose).