

## Michigan Opioid Collaborative Provider Agreement

The Michigan Opioid Collaborative Program, or MOC, is based on funding from both Blue Cross Blue Shield and the Michigan Department of Health and Human Services (MDHHS; Award #022244). The intent of the MOC program is to support primary care, community providers, and hospital staff in Michigan who are managing patients with Substance and Opioid Use Disorders (OUDs) who may benefit from Medications for Opioid Use Disorders within the office-based setting. Support is available to the provider and clinic staff through telephone and/or zoom consultations (i.e., peer-to-peer support) with the University of Michigan (U-M) MOUD Psychiatrists and Physicians who can answer questions related to diagnosis and medication management for patients with OUDs. U-M psychiatrists/physicians are available by phone, email and zoom **Monday through Friday from 9am to 5pm, excluding holidays**. A Behavioral Health Consultant (BHC), funded by U-M through the award, will assist Practice Providers listed on Attachment A, which is incorporated herein, during the normal business hours in triaging patients to the most appropriate services and providing linkage and referral support for those patients who may be beyond the scope of the practice. The U-M MOC team works closely with local Community Mental Health (CMH) or (PIHP) organizations in each practice's catchment area.

A description of the **MOC services**, as well as what is included and excluded is outlined below:

1. Timely phone consultations (i.e., peer-to-peer support) by the U-M MOUD Specialists are provided to the Provider for medication and dosage questions, diagnostic dilemmas, or general patient management questions. These telephone "curbside consultations" do not create a physician-patient relationship between the U-M MOUD specialist and the patient. However, it is requested that the practice provider inform the patient that he/she will be discussing their situation with a U-M MOUD Specialist. When a practice provider calls about a case, the BHC will be the initial responder. The BHC will take basic information, will respond to any questions that are within their scope of expertise and make referrals calls as necessary. If a U- M MOUD specialist is the most appropriate person to respond, the call will be referred to the specialist on call. The U-M MOUD specialist may be able to respond immediately, or they will call the practice provider within the same day in most situations.
2. Because the phone consultations services are educational in nature, the U-M MOUD specialist will not request identifying information about the patient. The U-M MOUD specialist will respond in language such as "in cases like these" or general similar general language. No medical record will be maintained by the U-M MOUD specialist with regards to these questions or situations. General information about the call (nature of the question, patient disposition, etc.) will be maintained by the BHC and U-M MOUD specialist for evaluation purposes.
3. Behavioral Health Consultants are master's Level clinicians (i.e., therapist, social worker or other health professionals) that work as liaisons between the provider and U-M MOUD Physician Specialists. The Behavioral Health Consultants are local community members and knowledgeable on local SUD treatment and behavioral health resources. BHC's are available

**Monday through Friday from 9am to 5pm, excluding holidays** to help practices connect patients with resources. For any questions or support from the MOC, the provider will contact their local BHC and the BHC is responsible to manage all questions according to their level of expertise. BHC's manage a local database of MOUD providers and provide public presentations on MOUD and MOC Services.

4. The MOC program will maintain a website that offers educational materials on treating Substance and Opioid Use Disorders. Participating providers will be directed to the website as an additional educational resource.
5. As part of the program, participating providers may be asked to complete surveys to evaluate the program's effectiveness in increasing provider confidence and competence in treating OUD issues with MOUD.

Disclaimers for MOC:

- MOC is not an emergency/referral service. Emergency consultations over the phone or in person are not provided. If a Provider calls about a case requiring an emergency intervention, the Physician, Clinician/Addiction Specialist or BHC may refer the patient to the most appropriate local emergency service or may put the provider into contact with a BHC who will in turn refer the patient.
- The MOC is funded by BCBS and MDHHS and will be in operation as long as funding is available. Any changes to funding could result in closure of this program. All enrolled providers would be notified at the time of any change in funding.
- MOC may report on the number of meetings, topics discussed, and clinic and provider/staff names to our funders or for other purposes (i.e., impact reports, presentations, etc.). There will be no patient information disclosed; however, clinic and provider names may be included.
- If the practice provider fails to comply with the terms of the program or is practicing according to what is deemed to be unsafe practices or practices contrary to recommendations or the patient's best interest, that provider will be asked to leave the program.

**I have read the above and agree to adhere to the procedures described.** *The Practice is authorized to sign this document for itself or on behalf of the Practice Providers.*

Print Name: \_\_\_\_\_

Practice Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Address: \_\_\_\_\_

NPI Number: \_\_\_\_\_

\_\_\_\_\_

Email: \_\_\_\_\_

County: \_\_\_\_\_

Contact Number: \_\_\_\_\_

Primary Contact: \_\_\_\_\_

